Public Outreach & Communications Consulting

What We Do

- Create communication strategies
- Develop audience-specific messages
- Deliver messages to target audience



Products & Services

- Community relations plans
- Community interviews
- Communications training

Products & Services

- Fact sheets, newsletters
- Posters, display boards
- Brochures, pamphlets
- Event coordination & management



Founded in 2003

- Excellence
- Service
- Integrity

Woman, minority-owned

Certifications

- Federal 8(a), SDB
- Local City of Chicago M/WBE



Clients

- Federal
- Local
- Private sector
- Nonprofit

U.S. EPA Region 5 Contract

- Sole source 8(a) awarded Mar '07
- Indefinite delivery/Indefinite quantity
- 5-year
- Community involvement support

Our Story – the Keys

- Past work and client satisfaction
- Diligent follow-up and persistence
 - CCR registration
 - SBA certification
 - EPA and SBA paperwork
- Patience
- Adrianne Callahan and others in EPA R5

If We Knew Then ...

- Get all parties involved early
- Get clear understanding of schedule (realistic expectations)
- Don't be afraid to ask questions (is it really necessary?)

Checklist

- CCR registration
- SBA certification
- Other certifications
- GSA schedule
- Talk to Adrianne

Don't underestimate the power of timely, quality work!

Joi Ross, President 956 S. Bartlett Road, #253 Bartlett, IL 60103

630.372.8080 (p) 630.372.4394 (f) www.alwayspursuingexcellence.com